

Online payments

Validation process...

1. You should select **Register** the first time you go online to make a payment or view a bill

PSN - Your Complete PAYMENT, BILLING & CO...

PSN
Payment Service Network, Inc.

Indicates required field.

If you are a registered customer please login

Email Address:

Password:

[Click here if you forgot your password.](#)

LOG IN

If you are a new customer please
Register and make future payments easier.

Register

If you choose not to continue

Cancel

Welcome to Payment Service Network!

To make a payment or, if applicable, to view your bills...

Previously registered with PSN?
Simply fill in your email address and password.

First-time user?
Click the Register button and follow the prompts.

PSN was selected by your business as its online payment processor. PSN maintains the highest level of security as evidenced by its Level 1 PCI certification.

PSN is best viewed with the most current version of Microsoft Internet Explorer, Mozilla Firefox, Google Chrome, and Macintosh Safari Browsers.

Sales and Support
1.866.917.7368

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Online payments

Validation process...

2. You will enter your:

- Utility Customer Account Number
- First Name (optional)
- Last Name

HELP: Your name should be entered as it is listed on your bill

- Select "Search"

PSN - Your Complete PAYMENT, BILLING & CO...

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Authentication for Your Name Appears Here
(RT xxxxx)

Account Number:

First Name:

Last Name:

--- OR ---

Account Number:

Business Name:

Search Cancel

Welcome to Your Name Appears Here **Online Payment Center Powered by PSN**

What can you do here?

- Pay by Checking/Savings Account, VISA, MasterCard or Discover
- Set up Auto-Pay
- View your bills
- Opt out of paper bills
- View payment history
- Print receipts
- Change your payment profile

Locate your account...
Look on your bill for your account number and enter it along with your name. Then click Search.

HELP: If you can't find your account number, please contact your business to ask them to provide your account number.

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Online payments

Validation process...

3. Your info will appear at the bottom of the screen; if correct, you should click "Select"

PSN - Your Complete PAYMENT, BILLING & CO...

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Authentication for Your Name Appears Here
(RT xxxxx)

Account Number:

First Name:

Last Name:

--- OR ---

Account Number:

Business Name:

Welcome to Your Name Appears Here **Online Payment Center Powered by PSN**

What can you do here?

- Pay by Checking/Savings Account, VISA, MasterCard or Discover
- Set up Auto-Pay
- View your bills
- Opt out of paper bills
- View payment history
- Print receipts
- Change your payment profile

Locate your account...
Look on your bill for your account number and enter it along with your name. Then click Search.

HELP: If you can't find your account number, please contact your business to ask them to provide your account number.

1 Customers Found

Customer ID	First Name	Last Name	Address	City	State	Zip	
1234567	Jane	Doe	123 Main Street	Anywhere	WI	12345	Select

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Online payments

Customer Profile Setup

1. You will now create your profile by providing:

- Email address
- Password
- Secret question

This information is your login info to make future payments.

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Profile Setup

Indicates required field.

Profile Setup for Your Name Appears Here (RT xxxxx)

Thank you Customer Name found your profile.
In order to continue your payment process, please enter the following information

Email Address:

Confirm Email Address:

Password:

Confirm Password :

Secret Question: What is your mother's maiden name?

Your Answer:

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Online payments

Customer Profile Setup

2. You will now be asked if you would like to opt out of paper bills.

That's it.

You are now ready to make a payment, set up Auto-Pay, view bills, and more.

PSN PSN - Your Complete PAYMENT, BILLING & CO...

My Profile Payment Methods Pay Bills View Bills Support

Demo Site Signup Process Final Step: Go Paperless

Current Profile:
Current User ID

Set Up Auto-Pay
Make a Payment
View Payment History
View Payment Methods
Manage Profiles
View Online Bills
Update Login Information
Update Contact Information
Support and FAQ
View Messages

You will automatically receive your City of Carlyle (RT xxxxx) bill electronically.
You have the option to go paperless and not receive paper bills through the mail.

By going paperless, you will:

- Receive an email when your statement is ready for viewing
- Know that your notices won't get lost in the mail
- Reduce paper clutter
- Help reduce costs at Rochelle Municipal Utilities and be green-friendly by eliminating paper bills

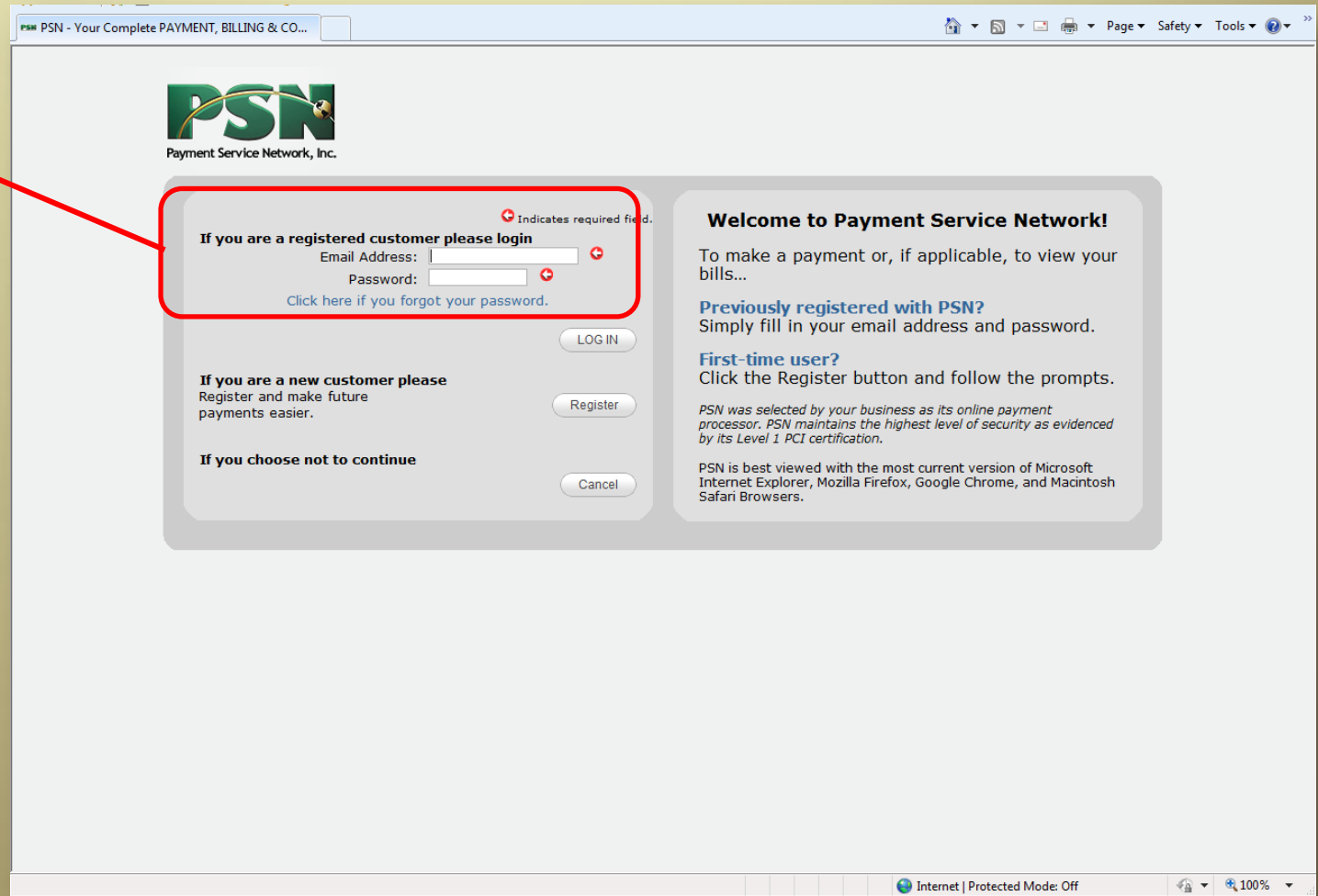
VERY IMPORTANT: Please copy and paste our email address, CustomerService@PaymentServiceNetwork.com, in your email address book to make sure bill notices and payment confirmations are not blocked or marked as spam.

Security Privacy Policy Contact Us Log Off

Online payments

Returning Customers

The next time you log into make a payment or view your bill, you simply enter the login information you previously set up (email address and password).



The screenshot shows the PSN (Payment Service Network) login page. The browser window title is "PSN - Your Complete PAYMENT, BILLING & CO...". The PSN logo is at the top left. A red box highlights the login section, which includes the text "If you are a registered customer please login", "Email Address:" with a text input field, "Password:" with a text input field, and a link "Click here if you forgot your password." Below the login section are three buttons: "LOG IN", "Register", and "Cancel". To the right of the login section is a "Welcome to Payment Service Network!" message, followed by instructions for returning customers and first-time users. The bottom of the browser window shows the status bar with "Internet | Protected Mode: Off" and a zoom level of "100%".

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Internet | Protected Mode: Off 100%

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